Case Management

CM/ECF

Electronic Case Files
Vision

- Better automation and integration of chambers and clerk’s office operations;

- Provide all stakeholders with easy, reliable, and secure access to electronic case information.
Architecture Study

Objective
Evaluate technical alternatives for the next-generation CM/ECF system.

Final Report Due Summer 2010

Buzzwords
- Service Oriented Architecture
- Web Services
- XML
Functional Requirements Groups

- Chambers and Clerks Office Groups for Bankruptcy, District, Appellate

- Additional Stakeholders
  - Federal Agencies (DOJ, IRS, SSA)
  - Bankruptcy Trustees
  - Lawyers
  - Academics
78% of PACER Users are Satisfied
www.pacer.uscourts.gov
Key Areas for Improvement

Navigation between PACER and CM/ECF,
- “CM/ECF for filing, and PACER for viewing is confusing.”

Standardization
- “One standardized version of the ECF software.”
Specific Needs

- Improve and expand help.
- Add customizable reports and views.
- Fully indexed, searchable information
What We’ve Heard From Attorneys

■ Data-enabled forms.

■ Batch filing.

■ Single log-in/password for PACER, CM/ECF.

■ More integrated calendaring, order processing.

■ Automatic redaction of personal information.

■ One-click printing for complete case file.

■ More payment options
Next Steps

■ Selection of Architecture

■ Gather and sync requirements from Clerks, Chambers, Additional Stakeholders.

■ Decide on “Big Bang” vs. “Iterative” approach.
Feedback Loop

Help Design the Next Generation of CM/ECF

Provide a Suggestion or Comment

Take our Survey

www.nceb.uscourts.gov/asfrg