

**SO ORDERED.**

**SIGNED this 9th day of November, 2020.**



  
LENA MANSORI JAMES  
UNITED STATES BANKRUPTCY JUDGE

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UNITED STATES BANKRUPTCY COURT  
MIDDLE DISTRICT OF NORTH CAROLINA  
GREENSBORO DIVISION

In Re:	)	
	)	CASE NO. 20-10247
Randolph Hospital, Inc. d/b/a Randolph	)	
Health,	)	CHAPTER 11
	)	
Debtors. <sup>1</sup>	)	
	)	

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**ORDER TERMINATING DUTIES  
OF PATIENT CARE OMBUDSMAN**

Upon consideration of the motion (the “Motion”)<sup>2</sup> of the above-captioned debtors and debtors in possession (collectively, the “Debtors”) and the Bankruptcy Administrator for the entry of an order, limiting the duties of Melanie L. Cyganowski as the Patient Care Ombudsman (“PCO”); and the Court having reviewed the Motion and having heard the statements of counsel and of the PCO in support of the relief requested therein at the hearing before the Court on November 5, 2020 (the “Hearing”); and the Debtor, having amended the Motion, orally, on the

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<sup>1</sup> The Debtors are Randolph Hospital, Inc. d/b/a Randolph Health, Case No. 20-10247; Randolph Specialty Group Practice, Case No. 20-10248; and MRI of Asheboro, LLC d/b/a Randolph MRI Center, Case No. 20-10249.

<sup>2</sup> Capitalized terms used herein but not otherwise defined shall have the meanings ascribed to such terms in the Motion.

record to terminate the duties of the PCO and the Court having found and concluded that (i) it has jurisdiction over this matter pursuant to 28 U.S.C. §§ 157 and 1334, (ii) this is a core proceeding pursuant to 28 U.S.C. § 157(b)(2)(A), (iii) venue is proper in this District pursuant to 28 U.S.C. §§ 1408 and 1409, (iv) notice of the Motion was sufficient under the circumstances, and (v) the legal and factual bases set forth in the Motion and at the Hearing establish just cause for the relief granted herein; and this Court having determined that the services of the PCO are no longer necessary, and termination of her duties is in the best interests of the Debtors, their estates and their creditors; and after due deliberation and sufficient cause appearing therefore;

**IT IS HEREBY ORDERED THAT:**

1. Pursuant to Rule 2007.2(d), the PCO is hereby relieved of her duties as set forth in 11 U.S.C. §333(b).
2. This Order shall be immediately effective and enforceable upon its entry.
3. If cause exists for the PCO to resume her duties, then upon emergency motion of the Debtor, the Bankruptcy Administrator or any other party in interest, the Court shall hold a telephonic hearing within two (2) days of such motion being filed to determine further action and involvement by the PCO as necessary.
4. From the date of entry of this Order, neither the PCO nor any professionals employed by the PCO shall incur any fees or expenses payable by the Debtors' estates, except as to the preparation of any final fee application and appearances before the Court with respect to such final fee application. Further, the limit of fees and expenses incurred by the PCO and her counsel from the commencement of this case is hereby increased from \$75,000 to \$125,000.
5. In the event of any conflict or inconsistency between this Order and any prior orders of the Court, including, without limitation, the Agreed Order Authorizing the Appointment of

Patient Care Ombudsman Pursuant to 11 U.S.C. § 333 [DE# 217], this Order shall be deemed to supersede such orders and shall govern and control for all purposes.

6. This Court retains jurisdiction with respect to all matters arising from or related to the implementation or interpretation of this Order.

7. The Debtors are directed to serve a copy of this Order on parties as required by the Order Implementing Certain Notice and Case Management Procedures (Docket # 134) within three (3) days of entry of this Order and to file a certificate of service with the Clerk of Court.

END OF DOCUMENT